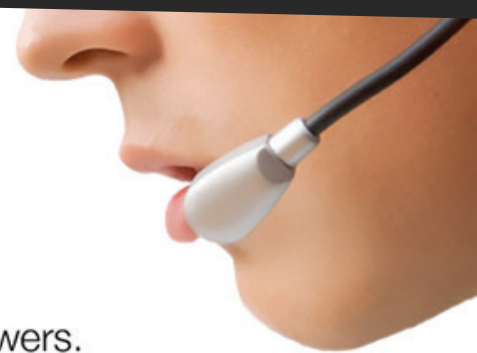




# FAQ'S

More questions? We have the answers.



## FAQs

### **? Which Colour Option Should I Choose?**

A number of our bulbs come with the colour option Warm White, Daylight and Cool White. Warm White is similar to conventional lighting and has a softer feel. Warm White is perfect for areas such as living rooms and bedrooms. Cool White is a brighter, whiter light and is more suited for the Bathroom and Kitchen. Daylight is the most natural colour and sits between Warm and Cool.

### **? Will LED bulbs fit into my old light fixtures?**

Yes, all our bulbs are designed to be a perfect fit to replace your old halogens unless it is other wise stated in the product description.

Any fittings being placed within a bathroom/wet room/shower room should not only be Fire Rated but also be waterproof and hold a suitable certification of IP65 or higher in order to be compliant with relevant building regulations for bathrooms.

### **? Do I need an LED-compatible transformer?**

You may only need a transformer if you are buying 12v bulbs. All 240 bulbs do not require a transformer, 12v bulbs are MR16, G4 and MR11.

Standard electronic transformers can cause certain types of LED bulbs to flicker, resulting in permanent long-term damage to the LED bulb itself. This problem is most evident in 12V MR16 LED bulbs where a standard transformer does not provide a smooth flow of current, causing flickering problems. To avoid damaging your new LED bulbs it is always best to use LED drivers/transformers.

### **? Can LED light bulbs be used with dimmers?**

Yes, certain types of LED bulbs are dimmable. For standard household dimmers you need a trailing edge or low voltage LED dimmer switch.

### **? Do LED light bulbs switch on immediately or do they have to warm up?**

LED bulbs are instant on, which means they do not require any time to warm up. Also, LED bulbs do not give off any potentially harmful IR or UV emissions.

### **? Does the level of light produced reduce over the lifetime of the LED bulb?**

Yes, the level of illumination does decrease over the life span of an LED bulb. However due to their extremely long life cycle, this is barely noticeable.

### **? What are the best features of LED lights?**

In short, LED lights are the future of household and office lighting, with a number of great features, including:

- Extremely energy efficient
- Eco-friendly lighting
- Significant savings on your electricity bills
- Much longer lifespan than halogen bulbs
- Low temperature operation
- Directional light
- Low profile and compact size
- Breakage and vibration resistance
- Life unaffected by rapid cycling
- Instant switch on with no warm up time
- No IR or UV emissions